# UNITED

# Network and Flight Operation Updates

September to October 2023

Update as of September 12, 2023

# United Trans-Pacific Network

| SIN | | | NRT | | | HND | | | KIX | | | ICN | | |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| SFO | Daily[1] | 787-9 | SFO | Daily | 777-300ER | SFO | Daily | 777-200ER | SFO | Daily | 777-200ER | SFO | Daily[1] | 777-200ER |
| SFO | Daily[2] | 787-9 | EWR | Daily | 787-9 | ORD | Daily | 787-10 | | | | SFO | Daily[2] | 787-9 |
| | | | IAH | Daily | 777-200 | EWR | Daily | 777-200ER | | | | | | |
| | | | DEN | Daily | 787-9 | LAX | Daily | 787-10 | | | | | | |
| | | | LAX | Daily | 787-10 | IAD | Daily | 777-200ER | | | | | | |

[1] UA2 | [2] UA28

*NRT-LAX Eff. 29OCT23\**

* [1] UA806 | [2] UA892

| HKG | | | PVG | | | TPE | | | MNL | | | PPT | | |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| SFO | Daily[1] | 777-200ER | SFO | 4x/week | 777-300ER | SFO | Daily[1] | 777-300ER | SFO | Daily | 777-300ER | SFO | 5x/week | 787-9 |
| SFO | 5x/week[2] | 777-300ER | | | | SFO | Daily[2] | 777-200ER | | | | | | |
| LAX | Daily[3] | 787-9 | | | | | | | | | | | | |

*MNL-SFO Eff. 30OCT23\**

[1] UA872 | [2] UA852 Eff. 30OCT23\*

*HKG-SFO [1] UA862 | [2] UA878*
*HKG-LAX [3] UA802 Eff. 29OCT23\**

| SYD | | | MEL | | | BNE | | | AKL | | | CHC | | |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| SFO | Daily[1] | 777-300ER | SFO | Daily | 787-9 | SFO | 3x/week[1] | 787-9 | SFO | Daily | 777-200ER | SFO | 3x/week | 787-8 |
| SFO | Daily[2] | 777-300ER | LAX | 3x/week | 787-9 | LAX | 3x/week[2] | 787-9 | LAX | 4x/week | 787-9 | | | |
| LAX | Daily | 787-9 | | | | | | | | | | | | |

*CHC-SFO Eff. 10DEC23\**

[1] Increase to daily Eff. 29OCT23
[2] BNE-LAX Eff. 01DEC23\*

*AKL-LAX Eff. 30OCT23\**

*SYD-SFO [1] UA70 | [2] UA830 Eff. 30OCT23\**

# United Trans-Pacific Network



United Airlines℠
Asia-Pacific
Network

Regular routes
Coming Q4 2023
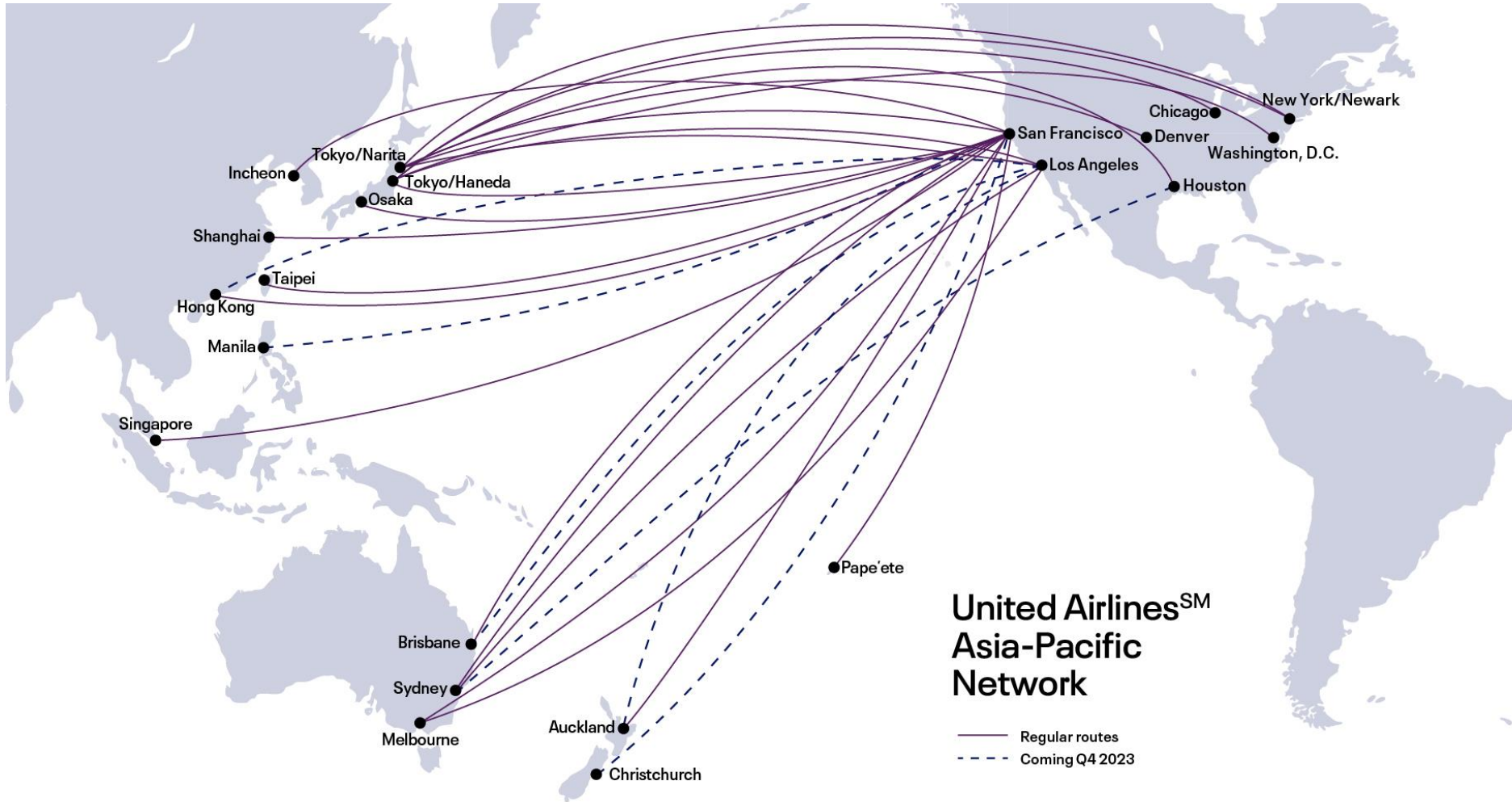
# ID to US Trans-Pacific flight connectivity via Tokyo/Narita

| Flight # | Route | ETD | ETA | DOS | Flight # | Route | ETD | ETA | DOS |
|----------|-------|-----|-----|-----|----------|-------|-----|-----|-----|
| NH 836 UA 7916 | CGK-NRT | 06:20 | 15:55 | Daily | UA 838 | NRT-SFO | 17:05 | 10:25 | Daily |
| | | | | | UA 33 | NRT-LAX* | 17:55 | 11:50 | Daily |
| | | | | | UA 6 | NRT-IAH | 16:45 | 14:40 | Daily |
| | | | | | UA 78 | NRT-EWR | 17:00 | 16:30 | Daily |
| | | | | | UA 143 | NRT-DEN* | 17:35 | 13:05 | Daily |

*NRT-LAX & NRT-DEN winter schedule as of 29OCT23

| Flight # | Route | ETD | ETA | DOS | Flight # | Route | ETD | ETA | DOS |
|----------|-------|-----|-----|-----|----------|-------|-----|-----|-----|
| UA 837 | SFO-NRT | 11:30 | 14:30+1 | Daily | NH 835 UA 7915 | NRT-CGK | 17:50 | 23:45 | Daily |
| UA 32 | LAX-NRT | 11:30 | 15:30+1 | Daily | | | | | |
| UA 7 | IAH-NRT | 10:10 | 14:00+1 | Daily | | | | | |
| UA 79 | EWR-NRT | 11:30 | 14:30+1 | Daily | | | | | |
| UA 143 | DEN-NRT* | 12:30 | 15:45+1 | Daily | | | | | |

*LAX-NRT & DEN-NRT winter schedule as of 28OCT23

As of September 12, 2023; subject to change with or without prior notice.
Interline carrier and Asia gateways combination permitted; more destinations are available, please refer to GDS.
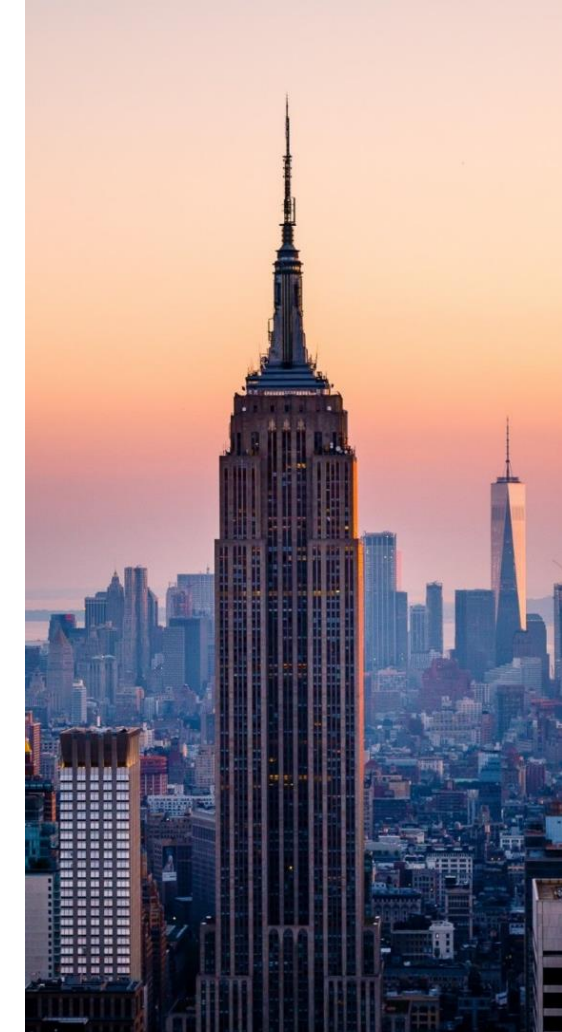
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# ID to US Trans-Pacific flight connectivity via Tokyo/Haneda

| Flight # | Route | ETD | ETA | DOS | Flight # | Route | ETD | ETA | DOS |
|----------|-------|-----|-----|-----|----------|-------|-----|-----|-----|
| NH 856 UA 7899 | CGK-HND | 21:25 | 06:50+1 | Daily | UA 876 | HND-SFO | 15:45 | 09:15 | Daily |
| | | | | | UA 882 | HND-ORD | 17:45 | 15:35 | Daily |
| | | | | | UA 804 | HND-IAD | 15:50 | 15:35 | Daily |
| NH 872 UA 7952 | CGK-HND | 07:10 | 16:35 | Mon/Tue/Fri/ Sat/Sun | UA 38 | HND-LAX | 18:25 | 12:35 | Daily |
| | | | | | UA 130 | HND-EWR | 17:25* | 18:15 | Daily |

*HND-EWR winter schedule as of 29OCT23

| Flight # | Route | ETD | ETA | DOS | Flight # | Route | ETD | ETA | DOS |
|----------|-------|-----|-----|-----|----------|-------|-----|-----|-----|
| UA 39 | LAX-HND | 11:40 | 15:25+1 | Daily | NH 871 UA 7902 | HND-CGK | 23:30 | 05:05+1 | Mon/Thu/Fri/ Sat/Sun |
| UA 875 | SFO-HND | 10:40 | 13:55+1 | Daily | | | | | |
| UA 881 | ORD-HND | 13:05 | 15:55+1 | Daily | | | | | |
| UA 131 | EWR-HND | 09:45 | 14:20+1 | Daily | | | | | |
| UA 803 | IAD-HND | 12:30 | 15:25+1 | Daily | | | | | |

*EWR-HND winter schedule as of 28OCT23

As of September 12, 2023; subject to change with or without prior notice.
Interline carrier and Asia gateways combination permitted; more destinations are available, please refer to GDS.

# ID to US Trans-Pacific flight connectivity via Singapore

| Flight # | Route | ETD | ETA | DOS | Flight # | Route | ETD | ETA | DOS |
|---|---|---|---|---|---|---|---|---|---|
| 3K 206 | CGK-SIN | 21:45 | 00:40+1 | Mon/Tue/Thu/Fri/Sat/Sun | | | | | |
| SQ 947 | DPS-SIN | 21:45 | 00:20+1 | Daily | UA 2 | SIN-SFO | 08:45 | 08:50 | Daily |
| 3K 240 | DPS-SIN | 23:15 | 02:00+1 | Sat/Sun | | | | | |
| UA 7679 SQ 959 | CGK-SIN | 14:10 | 17:00 | Daily | | | | | |
| GA 836 | CGK-SIN | 15:30 | 18:15 | Daily | | | | | |
| 3K 202 | CGK-SIN | 9:40 | 12:40 | Daily | | | | | |
| 3K 204 | CGK-SIN | 15:25 | 18:30 | Fri | | | | | |
| UA 7673 SQ 923 | SUB-SIN | 10:10 | 13:30 | Wed/Fri/Sat | | | | | |
| GA 854 | SUB-SIN | 07:05 | 10:25 | Mon/Wed/Fri/Sat/Sun | UA 28 | SIN-SFO | 21:00 | 21:05 | Daily |
| 3K 250 | SUB-SIN | 9:05 | 12:25 | Sat | | | | | |
| 3K 248 | SUB-SIN | 13:20 | 16:40 | Mon/Tue/Thu/Fri | | | | | |
| SQ 937 | DPS-SIN | 12:10 | 14:55 | Daily | | | | | |
| UA 7701 SQ 939 | DPS-SIN | 13:05 | 15:50 | Daily | | | | | |
| 3K 242 | DPS-SIN | 14:25 | 17:10 | Daily | | | | | |

As of September 12, 2023; subject to change with or without prior notice.
Interline carrier and Asia gateways combination permitted; more destinations are available, please refer to GDS.

# ID to US Trans-Pacific flight connectivity via Singapore *continued*

| Flight # | Route | ETD | ETA | DOS | Flight # | Route | ETD | ETA | DOS |
|----------|-------|-----|-----|-----|----------|-------|-----|-----|-----|
| UA 29 | SFO-SIN | 11:10 | 18:45+1 | Daily | SQ 968 UA 7681 | SIN-CGK | 21:55 | 22:40 | Daily |
| UA 1 | SFO-SIN | 22:40 | 06:15+2 | Daily | SQ 956 | SIN-CGK | 9:15 | 10:10 | Daily |
| | | | | | SQ 958 | SIN-CGK | 12:30 | 13:15 | Daily |
| | | | | | GA 829 | SIN-CGK | 12:20 | 13:20 | Daily |
| | | | | | GA 833 | SIN-CGK | 15:40 | 16:45 | Daily |
| | | | | | 3K 203 | SIN-CGK | 13:40 | 14:45 | Fri |
| | | | | | 3K 247 | SIN-SUB | 11:10 | 12:30 | Mon/Tue/Thu/Fri |
| | | | | | SQ 922 | SIN-SUB | 07:50 | 09:05 | Daily |
| | | | | | SQ 928 UA 7714 | SIN-SUB | 16:30 | 17:50 | Daily |
| | | | | | GA 855 | SIN-SUB | 18:45 | 20:15 | Mon/Wed/Fri/Sat/Sun |
| | | | | | SQ 938 UA 7704 | SIN-DPS | 9:15 | 11:55 | Daily |
| | | | | | SQ 944 UA 7702 | SIN-DPS | 16:10 | 18:50 | Daily |
| | | | | | 3K 241 | SIN-DPS | 10:50 | 13:40 | Daily |

Transiting through Singapore: https://www.ica.gov.sg/enter-transit-depart/transiting-singapore
Transfer between terminal: https://www.changiairport.com/en/airport-guide/transport/transfer-between-terminals-and-jewel.html#anchorConnectingToT4

# ID to US Trans-Pacific flight connectivity via Hong Kong

| Flight # | Route | ETD | ETA | DOS | Flight # | Route | ETD | ETA | DOS |
|----------|-------|-----|-----|-----|----------|-------|-----|-----|-----|
| CX 798 | CGK-HKG | 00:05 | 06:05 | Daily | UA 862 | HKG-SFO | 11:15 | 09:10 | Daily |
| GA 876 | CGK-HKG | 01:20 | 07:15 | Daily | | | | | |
| CX 718 | CGK-HKG | 08:10 | 14:20 | Wed/Sat/Sun | UA 878 | HKG-SFO | 22:30 | 20:25 | Tue/Thu/ Fri/Sat/Sun |
| CX 776 | CGK-HKG | 14:20 | 20:25 | Daily | | | | | |
| CX 780 | SUB-HKG | 08:25 | 14:20 | Daily | | | | | |
| CX 718 | CGK-HKG | 08:10 | 14:20 | Wed/Sat/Sun | UA 802 | HKG-LAX* | 20:05 | 17:45 | Daily |
| CX 780 | SUB-HKG | 08:25 | 14:20 | Daily | | | | | |

*HKG-LAX winter schedule as of 29OCT23

| Flight # | Route | ETD | ETA | DOS | Flight # | Route | ETD | ETA | DOS |
|----------|-------|-----|-----|-----|----------|-------|-----|-----|-----|
| UA 877 | SFO-HKG | 23:45 | 05:00 +2 | Daily | GA 873 | HKG-CGK | 09:00 | 12:45 | Daily |
| | | | | | CX 777 | HKG-CGK | 09:15 | 13:10 | Daily |
| | | | | | CX 779 | HKG-SUB | 14:10 | 18:00 | Daily |
| | | | | | CX 785 | HKG-DPS | 10:00 | 15:00 | Daily |

HKG Airport Transit Guide: https://www.hongkongairport.com/en/passenger-guide/transfer-transit/
Customers **must have their check baggage checked through** from origin airport to their final destination

# ID to US Trans-Pacific flight connectivity via Seoul/Incheon

| Flight # | Route | ETD | ETA | DOS | Flight # | Route | ETD | ETA | DOS |
|----------|-------|-----|-----|-----|----------|-------|-----|-----|-----|
| OZ 762 | CGK-ICN | 21:50 | 07:10 +1 | Daily | UA 806 | ICN-SFO | 11:35 | 06:40 | Daily |
| GA 878 | CGK-ICN | 23:15 | 08:30 +1 | Mon/Tue/Wed/Fri/Sun | | | | | |
| GA 870 | DPS-ICN | 01:05 | 09:15 | Mon/Sun | | | | | |
| OZ 762 | CGK-ICN | 21:50 | 07:10 +1 | Daily | UA 892 | ICN-SFO | 16:35 | 11:35 | Daily |
| GA 878 | CGK-ICN | 23:25 | 08:30 +1 | Mon/Tue/Wed/Fri/Sun | | | | | |
| GA 870 | DPS-ICN | 01:05 | 09:15 | Mon/Sun | | | | | |

| Flight # | Route | ETD | ETA | DOS | Flight # | Route | ETD | ETA | DOS |
|----------|-------|-----|-----|-----|----------|-------|-----|-----|-----|
| UA 805 | SFO-ICN | 23:45 | 04:20+2 | Daily | OZ 761 | ICN-CGK | 15:20 | 20:20 | Daily |
| | | | | | GA 879 | ICN-CGK | 10:35 | 15:35 | Mon/Tue/Wed/Thu/Sat |
| | | | | | GA 871 | ICN-DPS | 11:25 | 17:20 | Mon/Sun |

Incheon Airport Transfer information: https://www.airport.kr/ap/en/svc/airlinesTerInfoList.do

As of September 12, 2023; subject to change with or without prior notice.
Interline carrier and Asia gateways combination permitted; more destinations are available, please refer to GDS.

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# ID to US Trans-Pacific flight connectivity via Taipei

| Flight # | Route | ETD | ETA | DOS | Flight # | Route | ETD | ETA | DOS |
|----------|-------|-------|-------|-------|----------|---------|-------|-------|-------|
| BR 238 | CGK-TPE | 14:20 | 20:45 | Daily | UA 872 | TPE-SFO | 10:35 | 06:55 | Daily |
| BR 256 | DPS-TPE | 16:15 | 21:45 | Daily | | | | | |

| Flight # | Route | ETD | ETA | DOS | Flight # | Route | ETD | ETA | DOS |
|----------|-------|-------|---------|-------|----------|---------|-------|-------|-------|
| UA 871 | SFO-TPE | 14:00 | 18:45 +1 | Daily | BR 237 | TPE-CGK | 09:00 | 13:20 | Daily |
| | | | | | BR 255 | TPE-DPS | 10:00 | 15:15 | Daily |

Transiting through Taiwan: https://www.boca.gov.tw/np-137-2.html or contact the embassy for more details.
TPE Airport Transit Guide: https://www.taoyuan-airport.com/transfer_notes?lang=en

As of September 12, 2023; subject to change with or without prior notice.
Interline carrier and Asia gateways combination permitted; more destinations are available, please refer to GDS.

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# ID to US Trans-Pacific flight connectivity via Sydney/Melbourne

| Flight # | Route | ETD | ETA | DOS | Flight # | Route | ETD | ETA | DOS |
|---|---|---|---|---|---|---|---|---|---|
| GA 714 | DPS-SYD | 23:40 | 07:25 +1 | Wed/Thu/Fri/Sat | UA 842 | SYD-LAX | 09:30 | 06:10 | Daily |
| GA 716 | CGK-MEL | 21:00 | 06:20 +1 | Mon/Tue/Wed/Sat | UA 61 | MEL-SFO | 10:55 | 08:30 | Daily |
| GA 718 | DPS-MEL | 22:50 | 06:20 +1 | Thu/Fri/Sun | | | | | |
| GA 716 | CGK-MEL | 21:00 | 06:20 +1 | Mon/Tue/Wed/Sat | UA 99 | MEL-LAX | 09:00 | 06:45 | Wed/Fri/Sun |
| GA 718 | DPS-MEL | 22:50 | 06:20 +1 | Thu/Fri/Sun | | | | | |

| Flight # | Route | ETD | ETA | DOS | Flight # | Route | ETD | ETA | DOS |
|---|---|---|---|---|---|---|---|---|---|
| UA 839 | LAX-SYD | 22:50 | 06:55 +2 | Daily | GA 713 | SYD-CGK | 11:45 | 16:30 | Mon/Wed/Fri/ Sat |
| | | | | | GA 715 | SYD-DPS | 10:05 | 14:35 | Thu/Frit/Sat/Sun |
| UA 863 | SFO-SYD | 22:55 | 07:00 + 2 | Daily | GA 713 | SYD-CGK | 11:45 | 16:30 | Mon/Wed/Fri/ Sat |
| | | | | | GA 715 | SYD-DPS | 10:05 | 14:35 | Thu/Fri/Sat/Sun |

Transiting through Australia - TWOV: https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/transit-771/travellers-eligible-to-transit-without-visa or contact the embassy for more details.

# JV fare to the Americas

Ticketing date: on/before **24JUL23** | Travel date: on/before **14NOV23**

| | Published Structure Fares | | Published Promo Fares | |
|---|---|---|---|---|
| | **Round-Trip (RT)** | **One-Way (OW)** | **Round-Trip (RT)** | **One-Way (OW)** |
| Business | J C D Z P$^{(*)}$ | J C D | P$^{(*)}$ | P$^{(*)}$ |
| Premium Economy | O A R (UA) | O (UA) | R (UA) | R (UA) |
| Economy | Y B M U H Q V W S | Y B M H S | L K | L K |

$^{(*)}$ P class fare is applicable to North America only

# JV fare to the Americas

Ticketing date: on/after **24JUL23** | Travel date: on/after **15NOV23**

| Fare Type | | Options | | Booking Class | Refund | Reschedule | Combinability |
|---|---|---|---|---|---|---|---|
| Normal | **Normal (FF – 0)** | Unrestricted normal fares | Business | J, C | Permitted Free | Permitted free | ✓ |
| | | | Premium Economy | G, Y | | | |
| | | | Economy | - | | | |
| Structure | **Full Flex (FF – 0)** | Complete peace of mind | Business | J, C | Permitted Free | Permitted free | |
| | | | Premium Economy | G, Y | | | |
| | | | Economy | B, M | | | |
| | **Basic (RC - 4)** | More Flexibility for unexpected trip cancellation | Business | J, C, D, Z, P | Permitted with fee | Permitted with fee | ✓ |
| | | | Premium Economy | O, A, R | | | |
| | | | Economy | Y, B, M, U, H, Q, V, W, S | | | |
| | **Special (NC - 7)** | Standard offer value No worries if travel plan change | Business | D, Z, P | Not permitted | Permitted with fee | ✓ |
| | | | Premium Economy | A, R | | | |
| | | | Economy | U, H, Q, V, W, S, L[(*)] | | | |
| | **Super Value (NN – 9)** | Travel at a lower price | Business | - | Not permitted | Not permitted | |
| | | | Premium Economy | - | | | |
| | | | Economy | L | | | |
| Promo | **Promo (NN – 9)** | Promotional fares | Business | P | Please refer to CAT16 rules in the system | | ✓ |
| | | | Premium Economy | R | | | |
| | | | Economy | K, L | | | |

[(*)] L class fare is applicable to LAX/NYC only

# JV fare to the Americas *continued*

Ticketing date: on/after **24JUL23** | Travel date: on/after **15NOV23**

**Round-trip**

| | | Business | | | | | Premium Economy | | | Economy | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | J | C | D | Z | P | O | A | R | Y | B | M | U | H | Q | V | W | S | L | K |
| Normal | Normal | | | | | | | | | | | | | | | | | | | |
| Structure | Full Flex | | | | | | | | | | | | | | | | | | | |
| | Basic | | | | | | | | | | | | | | | | | | | |
| | Special | | | | | | | | | | | | | | | | | | | |
| | Super Value | | | | | | | | | | | | | | | | | | | |
| Promo | Promo | | | | | | | | | | | | | | | | | | | |

**One-way**

| | | Business | | | | | Premium Economy | | | Economy | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | J | C | D | Z | P | O | A | R | Y | B | M | U | H | Q | V | W | S | L | K |
| Normal | Normal | | | | | | | | | | | | | | | | | | | |
| Structure | Full Flex | | | | | | | | | | | | | | | | | | | |
| | Basic | | | | | | | | | | | | | | | | | | | |
| | Special | | | | | | | | | | | | | | | | | | | |
| | Super Value | | | | | | | | | | | | | | | | | | | |
| Promo | Promo | | | | | | | | | | | | | | | | | | | |

(*) L class fare is applicable to LAX/NYC only

# RBD chart

| Cabin | Business | | | | | Premium Economy | | | Economy | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **UA** | J | C | D | Z | P(*) | O | A(**) | R(**) | K(***) | L(***) | S | W | V | Q | H | U | M | B | Y |
| **NH** | As per UA RBD | | | | | NH with Premium Economy book **G**, otherwise book **Y** | NH with Premium Economy book **E**, otherwise book **M** | NH with Premium Economy book **N**, otherwise book **Q** | As per UA RBD | | | | | | | | | | |
| **OZ** | Z | | | | | V | ■ | ■ | W | | V | | | | | | | | H |
| **SQ** | D/J/C | D/J | D | | | K/V/W/Q/H | K/V/W/Q/H | K/V/W/Q | K/V | | | | | K/V/W/Q | | KV/W/Q/H | | K/V/W/Q/H | |
| **GA** | D/C | | | | | ■ | ■ | ■ | | | | | | Q/M | | | | | |
| **3K** | B | | | | | ■ | ■ | ■ | I/Z/A/F/E | | | | | I/Z/A/F/E/P | | | | I/Z/A/F/E/P/B | |
| **JL** | I | | | | | ■ | ■ | ■ | O | | | | | | | | | | |
| **CX** | I | | | | | | S | | S | | | | | | | | | | |
| **BR** | D | | | | | ■ | ■ | ■ | S | | | | | | | | | | |

(*)   P class fare is applicable to North America only

(**)   United Premium Plus is available for selected international routes. For UA code-share flights without Premium Plus service, please refer booking class to fare rules

(***) K/L: published promo fares

- Mixed cabin classes and excursion-normal fare combination are permitted for selected ID to US/Canada RBDs only (refer to fare rule)
- Feeder carrier SQ/GA/3K/OZ RBD must be booked start from the lowest available class. Update routing and RBD information are available in GDS
- 3K has no business class services

As of September 12, 2023; subject to change with or without prior notice.
Interline carrier and Asia gateways combination permitted; more destinations are available, please refer to GDS.

# GDS pricing command

| GDS | Entry | | |
|---|---|---|---|
| | **Amadeus (1A)** | **Galileo (1G)** | **Sabre (1S)** |
| **Price with the booking with the classes held** | FXP/R,UP | FQCUA | WPAUA |
| | | FQA/CUA | WPA¥AUA |
| **Look at the applicable fares for the intended PNR** | • System will provide multiple fare options<br>• To select the fare use entry **FXT1, FXT2**, etc.<br><br>*replace 1, 2 with fare number* | • System will provide multiple fare options<br>• To select the fare use entry **FF1**, **FF2**, etc. or click the fare number directly<br><br>*replace 1, 2 with fare number* | • System will provide multiple fare options<br>• To select the fare use entry **WP1**, **WP2**, etc.<br><br>*replace 1, 2 with fare number* |

# Explore Guam and Micronesia

# ID to Guam flight connectivity

| Flight # | Route | ETD | ETA | DOS | Flight # | Route | ETD | ETA | DOS |
|---|---|---|---|---|---|---|---|---|---|
| NH 836 UA 7916 | CGK-NRT | 06:20 | 15:55 | Daily | UA 865 | NRT-GUM | 17:00 | 21:45 | Daily |
| | | | | | UA 33 | NRT-LAX* | 17:50 | 22:35 | Daily |

| Flight # | Route | ETD | ETA | DOS | Flight # | Route | ETD | ETA | DOS |
|---|---|---|---|---|---|---|---|---|---|
| UA 864 | GUM-NRT | 13:35 | 16:25 | Daily | NH 835 UA 7915 | NRT-CGK | 17:50 | 23:45 | Daily |
| UA 196 | GUM-NRT | 12:40 | 15:30 | Daily | | | | | |

| Cabin | United Polaris Business Class | United Economy | | |
|---|---|---|---|---|
| UA | C | Y | M | H |
| NH | As per UA RBD | As per UA RBD | | |

- Update routing and RBD information are available in GDS

As of September 12, 2023; subject to change with or without prior notice.
Interline carrier and Asia gateways combination permitted; more destinations are available, please refer to GDS.

# Customer contact information

| GDS | Entry | | |
|---|---|---|---|
| | **Amadeus (1A)** | **Galileo (1G)** | **Sabre (1S)** |
| **Mobile Number (CTCM)** | SRCTCMUA-**62**XXXXXXXX | SI.P1/SSRCTCMUAHK1/**62**XXXXXXXX | 3CTCM/**62**XXXXXXXX-1.1 |
| **Email Address (CTCE)** | SRCTCEUA-email//domain.name | SI.P1/SSRCTCEUAHK1/email//domain.name | 3CTCE/email//domain.name |
| **Address Staying in U.S. (DOCA)** | SRDOCAUAHK1-D-USA-ADDRESS DETAILS-CITY-STATE-ZIPCODE/P1 | SI.P1/SSRDOCAUAHK1/D/US/ADDRESS DETAILS/CITY/STATE/ZIPCODE | 3DOCAA/D/US/ADDRESS DETAILS/CITY/STATE/ZIPCODE-1.1 |

To ensure airlines have accurate passenger information needed to contact a passenger in the event of irregular operations, travel agencies should add passenger contacts in the SSR CTC. When adding phone numbers, it's important to **add the country code** before the phone number. For a better travel experience, it is also recommended to provide advance information of passengers staying address in the U.S.A.
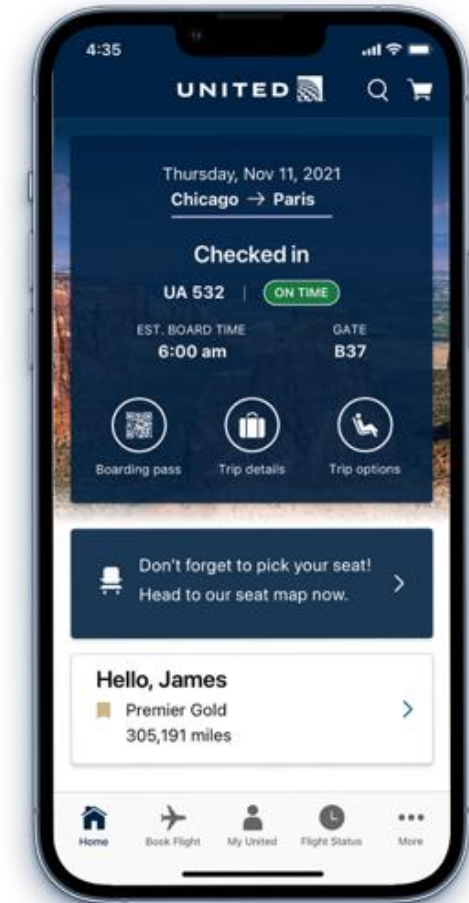
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Interline carrier and Asia gateways combination permitted; more destinations are available, please refer to GDS.

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| • Contextual State | | |

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Thank You