UNITED

Network and Flight Operation Updates

July to September 2023

Update as of Jul 24, 2023

United Trans-Pacific Network

SIN			NRT			HND			KIX			ICN		
SFO	Daily[1]	787-9	SFO	Daily	777-300ER	SFO	Daily	777-200ER	SFO	Daily	777-200ER	SFO	Daily[1]	777-200ER
SFO	Daily[2]	787-9	EWR	Daily	787-9	ORD	Daily	787-10				SFO	Daily[2]	787-9
			IAH	Daily	777-200	EWR	Daily	777-200ER						
			DEN	Daily	787-9	LAX	Daily	787-10						
			LAX	Daily	787-10	IAD	Daily	777-200ER						

[1] UA2 | [2] UA28

NRT-LAX Eff. 29OCT23*

* [1] UA806 | [2] UA892

HKG			PVG			TPE			MNL			PPT		
SFO	Daily[1]	777-200ER	SFO	4x/week	777-300ER	SFO	Daily[1]	777-300ER	SFO	Daily	777-300ER	SFO	5x/week	787-9
SFO	5x/week[2]	777-300ER				SFO	Daily[2]	777-200ER						
LAX	Daily[3]	787-9												

MNL-SFO Eff. 30OCT23*

[1] UA872 | [2] UA852 Eff. 30OCT23*

HKG-SFO [1] UA862 | [2] UA878 Eff. 03AUG23
HKG-LAX [3] UA802 Eff. 29OCT23*

SYD			MEL			BNE			AKL			CHC		
SFO	Daily[1]	777-300ER	SFO	Daily	787-9	SFO	3x/week[1]	787-9	SFO	Daily	777-200ER	SFO	3x/week	787-8
SFO	Daily[2]	777-300ER	LAX	3x/week	787-9	LAX	3x/week[2]	787-9	LAX	4x/week	787-9			
LAX	Daily	787-9												

CHC-SFO Eff. 10DEC23*

[1] Increase to daily Eff. 29OCT23
[2] BNE-LAX Eff. 01DEC23*

AKL-LAX Eff. 30OCT23*

HKG-SFO [1] UA70 | [2] UA830 Eff. 30OCT23*

ID to US Trans-Pacific flight connectivity via Tokyo/Narita

Flight #	Route	ETD	ETA	DOS
NH 836 UA 7916	CGK-NRT	06:20	15:55	Daily
JL 726	CGK-NRT	21:55	07:35+1	Daily

Flight #	Route	ETD	ETA	DOS
UA 838	NRT-SFO	17:05	10:40	Daily
UA 6	NRT-IAH	16:45	14:55	Daily
UA 78	NRT-EWR	17:00	16:40	Daily
UA 143	NRT-DEN	16:35	12:15	Daily

Flight #	Route	ETD	ETA	DOS
UA 837	SFO-NRT	12:00	14:45+1	Daily
UA 7	IAH-NRT	10:35	14:00+1	Daily
UA 79	EWR-NRT	11:50	14:34+1	Daily
UA 143	DEN-NRT	11:50	14:40+1	Daily

Flight #	Route	ETD	ETA	DOS
NH 835 UA 7915	NRT-CGK	17:50	23:45	Daily

As of July 24, 2023; subject to change with or without prior notice.
Interline carrier and Asia gateways combination permitted; more destinations are available, please refer to GDS.

ID to US Trans-Pacific flight connectivity via Tokyo/Haneda

Flight #	Route	ETD	ETA	DOS	Flight #	Route	ETD	ETA	DOS
					UA 876	HND-SFO	15:45	09:15	Daily
NH 856 UA 7899	CGK-HND	21:25	06:50+1	Daily	UA 882	HND-ORD	17:45	15:35	Daily
					UA 130	HND-EWR	17:15	17:10	Daily
					UA 804	HND-IAD	15:50	15:45	Daily
NH 872 UA 7952	CGK-HND	07:10	16:35	Mon/Tue/Fri/Sat/Sun	UA 38	HND-LAX	18:25	12:45	Daily

Flight #	Route	ETD	ETA	DOS	Flight #	Route	ETD	ETA	DOS
UA 39	LAX-HND	11:50	15:25+1	Daily					
UA 875	SFO-HND	10:50	13:55+1	Daily					
UA 881	ORD-HND	13:05	15:55+1	Daily	NH 871 UA 7902	HND-CGK	23:30	05:05+1	Mon/Thu/Fri/Sat/Sun
UA 131	EWR-HND	10:35	13:35+1	Daily					
UA 803	IAD-HND	12:30	15:25+1	Daily					

As of July 24, 2023; subject to change with or without prior notice.
Interline carrier and Asia gateways combination permitted; more destinations are available, please refer to GDS.

ID to US Trans-Pacific flight connectivity via Singapore

Flight #	Route	ETD	ETA	DOS	Flight #	Route	ETD	ETA	DOS
3K 206	CGK-SIN	21:45	00:40+1	Mon/Tue/Thu/Fri/Sat/Sun	UA 2	SIN-SFO	08:45	09:05	Daily
SQ 947	DPS-SIN	21:45	00:20+1	Daily					
3K 240	DPS-SIN	23:15	02:00+1	Sat/Sun					
UA 7679 SQ 959	CGK-SIN	14:10	17:00	Daily	UA 28	SIN-SFO	21:00	21:20	Daily
GA 836	CGK-SIN	14:40	17:25	Daily					
GA 838	CGK-SIN	16:30	19:20	Daily					
3K 202	CGK-SIN	9:40	12:40	Daily					
3K 204	CGK-SIN	15:25	18:30	Fri					
SQ 923	SUB-SIN	10:10	13:30	Wed/Fri/Sat					
GA 854	SUB-SIN	07:05	10:25	Mon/Wed/Fri/Sat/Sun					
3K 250	SUB-SIN	9:05	12:25	Sat					
3K 248	SUB-SIN	13:20	16:40	Mon/Tue/Thu/Fri					
SQ 937	DPS-SIN	12:10	14:55	Daily					
SQ 939	DPS-SIN	13:05	15:50	Daily					
3K 242	DPS-SIN	14:25	17:10	Daily					

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Interline carrier and Asia gateways combination permitted; more destinations are available, please refer to GDS.

ID to US Trans-Pacific flight connectivity via Singapore *continued*

Flight #	Route	ETD	ETA	DOS	Flight #	Route	ETD	ETA	DOS
UA 29	SFO-SIN	11:20	18:45+1	Daily	SQ 968 UA7681	SIN-CGK	21:55	22:40	Daily
					SQ 956	SIN-CGK	9:15	10:10	Daily
					SQ 958	SIN-CGK	12:30	13:15	Daily
					GA 829	SIN-CGK	12:20	13:20	Daily
					GA 833	SIN-CGK	15:40	16:45	Daily
					3K 247	SIN-SUB	11:10	12:30	Mon/Tue/ Thu/Fri
UA 1	SFO-SIN	22:55	06:15+2	Daily	SQ 922	SIN-SUB	07:50	09:05	Daily
					SQ 928	SIN-SUB	16:30	17:50	Daily
					GA 855	SIN-SUB	18:45	20:15	Mon/Wed/Fri /Sat/Sun
					SQ 938	SIN-DPS	9:15	11:55	Daily
					SQ 944	SIN-DPS	16:10	18:50	Daily
					3K 241	SIN-DPS	10:50	13:40	Daily

Transiting through Singapore: https://www.ica.gov.sg/enter-transit-depart/transiting-singapore
Transfer between terminal: https://www.changiairport.com/en/airport-guide/transport/transfer-between-terminals-and-jewel.html#anchorConnectingToT4

ID to US Trans-Pacific flight connectivity via Hong Kong

Flight #	Route	ETD	ETA	DOS	Flight #	Route	ETD	ETA	DOS
CX 798	CGK-HKG	00:05	06:05	Daily	UA 862	HKG-SFO	11:15	09:10	Daily
GA 876	CGK-HKG	01:20	07:15	Daily					
CX 718	CGK-HKG	08:10	14:20	Daily	UA 878*	HKG-SFO	22:30	20:25	Tue/Thu/Fri/Sat/Sun
CX 776	CGK-HKG	14:20	20:25	Wed/Sat/Sun					
CX 780	SUB-HKG	08:25	14:20	Mon/Tue/Thu/Fri/Sat/Sun					

Flight #	Route	ETD	ETA	DOS	Flight #	Route	ETD	ETA	DOS
UA 877	SFO-HKG	23:45	05:00 +2	Daily	GA 873	HKG-CGK	09:00	12:45	Mon/Tue/Thu/Fri/Sat/Sun
					CX 777	HKG-CGK	09:15	13:10	Daily
					CX 779	HKG-SUB	14:10	18:00	Mon/Tue/Thu/Fri/Sat/Sun
					CX 785	HKG-DPS	10:00	15:00	Mon/Tue/Wed/Sat/Sun

UA878 HKG-SFO & UA877 SFO-HKG Eff. 04AUG23

HKG Airport Transit Guide: https://www.hongkongairport.com/en/passenger-guide/transfer-transit/
Customers **must have their check baggage checked through** from origin airport to their final destination

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Interline carrier and Asia gateways combination permitted; more destinations are available, please refer to GDS.

ID to US Trans-Pacific flight connectivity via Seoul/Incheon

Flight #	Route	ETD	ETA	DOS	Flight #	Route	ETD	ETA	DOS
OZ 762	CGK-ICN	21:50	07:10 +1	Daily					
GA 878	CGK-ICN	23:15	08:30 +1	Mon/Tue/Wed/Fri/Sun	UA 806	ICN-SFO	11:35	06:40	Daily
GA 870	DPS-ICN	01:05	09:15	Mon/Sun					
OZ 762	CGK-ICN	21:50	07:10 +1	Daily					
GA 878	CGK-ICN	23:25	08:30 +1	Mon/Tue/Wed/Fri/Sun	UA 892	ICN-SFO	16:35	11:35	Daily
GA 870	DPS-ICN	01:05	09:15	Mon/Sun					

Flight #	Route	ETD	ETA	DOS	Flight #	Route	ETD	ETA	DOS
					OZ 761	ICN-CGK	15:20	20:20	Daily
UA 805	SFO-ICN	23:55	04:20+2	Daily	GA 879	ICN-CGK	10:35	15:35	Mon/Tue/Wed/Thu/Sat
					GA 871	ICN-DPS	11:25	17:20	Mon/Sun

Incheon Airport Transfer information: https://www.airport.kr/ap/en/svc/airlinesTerInfoList.do

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Interline carrier and Asia gateways combination permitted; more destinations are available, please refer to GDS.

ID to US Trans-Pacific flight connectivity via Taipei

Flight #	Route	ETD	ETA	DOS	Flight #	Route	ETD	ETA	DOS
BR 238	CGK-TPE	14:20	20:45	Daily	UA 872	TPE-SFO	09:50	06:45	Daily
BR 256	DPS-TPE	16:15	21:45	Daily					

Flight #	Route	ETD	ETA	DOS	Flight #	Route	ETD	ETA	DOS
UA 871	SFO-TPE	14:00	18:45 +1	Daily	BR 237	TPE-CGK	09:00	13:20	Daily
					BR 255	TPE-DPS	10:00	15:15	Daily

Transiting through TPE visa information: https://www.boca.gov.tw/np-137-2.html or contact the embassy for more details.
TPE Airport Transit Guide: https://www.taoyuan-airport.com/transfer_notes?lang=en

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JV fare to the Americas

Ticketing date: on/before **24JUL23** | Travel date: on/before **14NOV23**

	Published Structure Fares		Published Promo Fares	
	Round-Trip (RT)	**One-Way (OW)**	**Round-Trip (RT)**	**One-Way (OW)**
Business	J C D Z P$^{(*)}$	J C D	P$^{(*)}$	P$^{(*)}$
Premium Economy	O A R (UA)	O (UA)	R (UA)	R (UA)
Economy	Y B M U H Q V W S	Y B M H S	L K	L K

$^{(*)}$ P class fare is applicable to North America only

JV fare to the Americas

Ticketing date: on/after **24JUL23** | Travel date: on/after **15NOV23**

Fare Type		Options		Booking Class	Refund	Reschedule	Combinability
Normal	**Normal (FF – 0)**	Unrestricted normal fares	Business	J, C	Permitted Free	Permitted free	✓
			Premium Economy	G, Y			
			Economy	-			
	Full Flex (FF – 0)	Complete peace of mind	Business	J, C	Permitted Free	Permitted free	
			Premium Economy	G, Y			
			Economy	B, M			
Structure	**Basic (RC - 4)**	More Flexibility for unexpected trip cancellation	Business	J, C, D, Z, P	Permitted with fee	Permitted with fee	✓
			Premium Economy	O, A, R			
			Economy	Y, B, M, U, H, Q, V, W, S			
	Special (NC - 7)	Standard offer value No worries if travel plan change	Business	D, Z, P	Not permitted	Permitted with fee	
			Premium Economy	A, R			
			Economy	U, H, Q, V, W, S, L(*)			
	Super Value (NN – 9)	Travel at a lower price	Business	-	Not permitted	Not permitted	✓
			Premium Economy	-			
			Economy	L			
Promo	**Promo (NN – 9)**	Promotional fares	Business	P	Please refer to CAT16 rules in the system		
			Premium Economy	R			
			Economy	K, L			

(*) L class fare is applicable to LAX/NYC only

JV fare to the Americas *continued*

Ticketing date: on/after **24JUL23** | Travel date: on/after **15NOV23**

Round-trip

		Business					Premium Economy			Economy										
		J	C	D	Z	P	O	A	R	Y	B	M	U	H	Q	V	W	S	L	K
Normal	Normal	●	●				●			●										
Structure	Full Flex	●	●				●			●	●	●								
	Basic	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		
	Special			●	●	●	●	●	●				●	●	●	●	●	●	●	
	Super Value																		●	
Promo	Promo					●			●										●	●

One-way

		Business					Premium Economy			Economy										
		J	C	D	Z	P	O	A	R	Y	B	M	U	H	Q	V	W	S	L	K
Normal	Normal	●	●				●			●										
Structure	Full Flex	●	●				●			●	●	●								
	Basic	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●		
	Special			●	●	●	●	●	●				●	●	●	●	●	●		
	Super Value																			
Promo	Promo					●			●										●	●

RBD Chart

Cabin	Business					Premium Economy			Economy										
UA	J	C	D	Z	P(*)	O	A(**)	R(**)	K(***)	L(***)	S	W	V	Q	H	U	M	B	Y
NH	As per UA RBD					NH with Premium Economy book **G**, otherwise book **Y**	NH with Premium Economy book **E**, otherwise book **M**	NH with Premium Economy book **N**, otherwise book **Q**	As per UA RBD										
OZ	Z					V			W		V								H
SQ	D/J/C		D/J	D		K/V/W/Q/H	K/V/W/Q/H	K/V/W/Q	K/V						K/V/W/Q		KV/W/Q/H		K/V/W/Q/H/
GA	D/C													Q/M					
3K	B								I/Z/A/F/E						I/Z/A/F/E/P				I/Z/A/F/E/P/B
JL	I																	O	
CX	I						S								S				
BR	D														S				

(*)   P class fare is applicable to North America only
(**) United Premium Plus is available for selected international routes. For UA code-share flights without Premium Plus service, please refer booking class to fare rules
(***) K/L: published promo fares

• Mixed cabin classes and excursion-normal fare combination are permitted for selected ID to US/Canada RBDs only (refer to fare rule)
• Feeder carrier SQ/GA/3K/OZ RBD must be booked start from the lowest available class. Update routing and RBD information are available in GDS
• 3K has no business class services

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United Premium Plus Dual Inventory

Sector	Class combinability
NH **JKT to TYO v.v.**	NH with Premium Economy book **N**, otherwise book **Q**
UA trans-Pacific **TYO to USA v.v.**	**R**
UA US domestic connection	**B**

Fare Basis (R Class)	Available Booking Class	Fare Level (CGK-EWR-CGK)
RLRFOA**S**	R and S class available	22,169,000
RLRFOA**W**	R and W class available	23,356,000
RLRFOA**V**	R and V class available	25,621,000
RRFOA	R class available	33,621,000

[**Dual Inventory Fare**]

Dual Inventory Fare (DIF) is implemented to provide more than 1 fare pricing point. It will be controlled by the availability of 2 booking classes: R class and either V/W/S class

This is an example that shows S class is available and price will be referred to **R-RFOAS.** System will be automatically calculated based on the lowest fare available.

AP.ADVANCE RES/TKT: TICKETING MUST BE COMPLETED **WITHIN 24 HOURS** AFTER RESERVATIONS ARE MADE.

Example of CGK-EWR availability

```
20SEP-TUE-                              ALTERNATE SERVICE
1UA7916*    J9 C9 D9 Z9 P9 CGKNRT  620A  355P  788 0 G105 MMMMM
            Y9 B9 M9 U9 H9 Q9 V9 W9 S9 L9 K9          MMMMMMMMMM
   UA  78   J9 C9 D9 Z9 P9     EWR  500P  435P  777 0T2115*DDDDD
            O9 A9 R9 Y9 B9 M9 E9 U9 H9 Q9 V9 W9      DDDDDDDDDDDD
            S9 T9 L9 K9 G9                              DDDDD
```

Explore Guam and Micronesia

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Interline carrier and Asia gateways combination permitted; more destinations are available, please refer to GDS.

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ID to Guam flight connectivity

Flight #	OND	ETD	ETA	DOS	Frequency
NH 836 / UA 7916	CGK-NRT	06:20	15:55	**Daily**	7x/weekly
UA 197	NRT-GUM	17:00	21:50	**Daily**	
UA 196	GUM-NRT	12:30	15:25	**Daily**	7x/weekly
NH 835 / UA 7915	NRT-CGK	17:50	23:45	**Daily**	

Cabin	United Polaris Business Class	United Economy		
UA	C	Y	M	H
NH	As per UA RBD	As per UA RBD		

- Update routing and RBD information are available in GDS

United is making it easier for the traveler

Reducing pre-travel stress

We are making navigating travel requirements easier. Quickly check the entry requirements for places you want to visit with this online interactive map

Online Interactive Map

Travel prep made simple!

After booking, enter ticket info on united.com or in the United app. Find requirements for a future trip in one place

United Travel Ready Center

Contactless Virtual Assistance

On the day of travel, enjoy personalized and socially-distanced support from our airport agents at over 100 airports including all seven of our hubs through call, text or video chat.

Agent on Demand

Before trip, download all-in-one travel tool: the United app
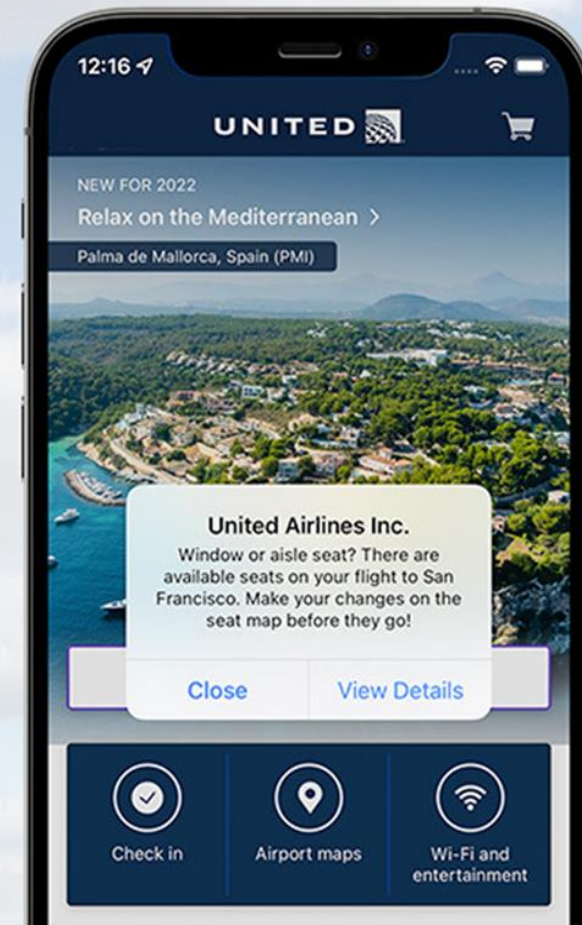
Open seat notification

Travel-Ready center

Agent on demand

Flight simulator

United private screening

Thank You