

Jakarta, 29 AUG 2023
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SUBJECT:

Electronic Customs Declaration should be prepared before traveling

Dear Valued Agents,

Greetings from Thai Airways International PCL.

In order to smooth handling and avoid long queue at CGK and DPS Airport Customs Area, we would like to request for your kind cooperation to inform and ensure all of your customers to have/prepare Electronic Customers Declaration in advance before traveling.

Effective as of 1 November 2022, international travelers can make customs declaration electronically through <https://ecd.beacukai.go.id>. The declaration can be done in advance, at least 2 days before the departure.

International travelers who enter Indonesia through the Soekarno Hatta International Airport and I Gusti Ngurah Rai International Airport must fill out their data through the website. After filling out the data, the travelers can generate a bar code that will be shown to the customs officer.

Thank you for your kind attention, cooperation and continuous support.

Stay safe and stay healthy.

Sales Department
Thai Airways International - Indonesia