

# GDS Booking Guidelines

This guideline covers the permitted sequence for booking transactions.

All bookings on Qatar Airways flights are to be created in the right sequence, as per the passenger's intended journey. Any bookings created out of sequence and/or with dummy segments, deliberately or not, therefore obtaining booking classes not available, will be considered a POC (Point of Commencement) violation. Qatar Airways has implemented an Early Warning System for POC and O&D violations. A SSR warning message will be inserted in a booking where violations are identified. We strongly recommend that if such an SSR is inserted in the PNR, it should be cancelled immediately and rebooked as per the correct booking practices.

Please note, Qatar Airways reserves the right to raise ADMs even when the warning message wasn't inserted into the booking, providing proof of the violation.

## Q.1 How to request availability?

- **Check availability for the outbound O&D first**
- **Book the outbound O&D**
- **Check availability for the inbound O&D**
- **Book the inbound O&D**

E.g. 1

### Book Outbound:

AN20NOVLONDOH

1 QR 006 J9 C9 D9 I9 R9 UI Y9 /LHR 5 DOH 0800 1745 E0/77W 6:45  
B9 H9 K9 M9 L9 V9 S9 N9 Q9 T9 GL O9 E9 X9

>SSIYI

1 QR 006 Y 20NOV 6 LHRDOH HK1 5 0800 1745 77W E 0 M

### Book Inbound:

AN30NOVDHLOH

1 QR 009 J9 C9 D9 I9 R9 Y9 B9 /DOH LHR 5 0150 0620 E0/77W 7:30  
H9 K9 M9 L9 V9 S9 N9 Q9 T9 GL O9 E9 X9

>SSIYI

1 QR 006 Y 20NOV 6 LHRDOH HK1 5 0800 1745 77W E 0 M

2 QR 009 Y 30NOV 2 DOHLHR HK1 0150 0620 77W E 0 M

**Q.2 How to make interline bookings when there is through availability?**

- Interline bookings follow the same sequence:
- Check availability for the outbound O&D first
- Book the outbound O&D
- Check availability for the inbound O&D
- Book the inbound O&D

E.g. 2

Book Outbound:

AN22MAYMSPDOH

AA2593 CO J0 R0 D0 I0 Y7 B7 /MSP 1 DFW 0 1257 1533 E0.738 N

H7 K7 M4 L0 G0 V0 S0 N0 Q0 O0 E0

QR 730 J9 C9 D9 I9 Y9 BL HL /DFW D DOH 1835 1730+IE0/351

>SSIY1

Book Inbound:

QR 723 J9 C9 D9 I9 R9 P9 Y9 /DOH ORD 5 0130 0815 E0/77L

B9 H9 K9 M9 L9 V9 S9 N9 Q9 T9 GL O9 W9

\*AA3988 C7 J7 R7 D7 I7 Y7 B7 /ORD 3 MSP 1 1145 1323 E0.E75

H7 K7 M7 L7 G7 V7 S1 N0 Q7 O7

>SSIY1

1. TEST/TEST MR

2 AA3527 Y 22MAY 7 MSPORD HK1 1 1811 1945 \*1A/E\*

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3 QR 724 Y 23MAY 1 ORDDOH HK1 5 0100 2235 \*1A/E\*

4 QR 723 Y 30DEC 5 DOHORD HK1 0130 0815 \*1A/E\*

5 AA3988 Y 30DEC 5 ORDMSP HK1 3 1145 1323 \*1A/E\*

**Q.3 How to make interline bookings for an offline station when there is no through availability?**

- Check availability on OAL flight for outbound journey first
- Book the outbound segment of OAL flight
- Check availability for the QR flights to be connected
- Book the QR journey
- Check availability on QR flight for inbound O&D
- Book the QR journey
- Check availability for the OAL flight to be connected
- Book the OAL segment

E.g. 3

Book Outbound:

AN23SEPLIMGRU

1 \*LA8005 W7 P7 R0 Y7 B7 H7 K7 /LIM GRU 3 0805 1500 E0/320  
M7 L7 V7 X7 S7 N6 Q0 O0 G0 T0 A0 E0

SSIYI- Book the outbound segment of OAL flight first

AN23SEPGRUCOK

QR 780 J9 C9 D9 Y9 B9 H9 K9 /GRU 3 DOH 2035 1645+1E0/77W  
M9 L9 GL

QR 516 J9 C9 D9 Y9 B9 H9 K9 /DOH COK 3 1920+1 0220+2E0/333  
M9 L9 GL

SSIYI- Book the QR O&D

AN20DECCOKGRU

QR 517 J9 C9 D9 Y9 B9 H9 K9 /COK 3 DOH 0345 0555 E0/333 M9 GL  
QR 773 J9 C9 D9 Y9 B9 H9 K9 /DOH GRU 3 0815 1650 E0/77W M9  
GL

SSIYI- Book the QR O&D

AN2IDECGRULIM

1 \*LA8004 W7 P7 R0 Y7 B7 H7 K7 /GRU 3 LIM 0350 0710 EO/320  
M0 L0 V0 X0 S0 N0 Q0 O0 G0 T0 A0 E0

SSIYI- Book the OAL segment

1.TEST/TEST MR

2 LA8005 Y 23SEP 5 LIMGRU HK1 0805 1500 \*1A/E\*  
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3 QR 780 Y 23SEP 5 GRUDOH HK1 3 2035 1645+1 \*1A/E\*

4 QR 516 Y 24SEP 6 DOHCOK HK1 1920 0220+1 \*1A/E\*

5 QR 517 Y 20DEC 2 COKDOH HK1 3 0345 0555 \*1A/E\*

6 QR 773 Y 20DEC 2 DOHGRU HK1 0815 1650 \*1A/E\*

7 LA8004 Y 2IDEC 3 GRULIM HK1 3 0350 0710 \*1A/E\*  
OPERATED BY SUBSIDIARY/FRANCHISE

#### **Q.4 How to change the outbound or inbound O&D of the journey?**

- Retrieve the PNR.
- Cancel the unwanted segments without ending the transaction.
- Book the new segment.
- Confirm and end the transaction.

#### **Q.5 How to change the outbound O&D of the journey?**

E.g. 1

- Retrieve the PNR:

1.TEST/TEST MRS

2 QR 638 B 18NOV 7 DOHSIN HK1 0220 1455 \*1A/E\*

4 QR 639 B 30NOV 5 SINDOH HK1 3 0210 0455 \*1A/E\*

- Cancel the segment to be modified, without ending the transaction

>XE2

1.TEST/TEST MRS

2 (cancelled)

3 QR 639 B 30NOV 5 SINDOH HK1 3 0210 0455 \*1A/E\*

- Request availability and book the new segment

>SSIBI

1.TEST/TEST MRS

2 QR 638 B 20NOV 2 DOHSIN HK1 0220 1455 77W E O

3 QR 639 B 30NOV 5 SINDOH HK1 3 0210 0455 \*1A/E\*

- End the transaction only when the change has been accepted by the passenger

#### **Q.6 How to change the outbound O&D of the journey for interline bookings?**

E.g. 2

- Retrieve the PNR:

1.TEST/TEST MR

2 AA3527 Y 22MAY 7 MSPORD HK1 1 1811 1945 \*1A/E\*

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3 QR 724 Y 23MAY 1 ORDDOH HK1 5 0100 2235 \*1A/E\*

4 QR 723 Y 30DEC 5 DOHORD HK1 0130 0815 \*1A/E\*

5 AA3988 Y 30DEC 5 ORDMSP HK1 3 1145 1323 \*1A/E\*

- Cancel the segment to be modified, without ending the transaction

XE2-3

1.TEST/TEST MR

2 Cancelled

3 Cancelled

4 QR 723 Y 30DEC 5 DOHORD HK1 0130 0815 \*1A/E\*

5 AA3988 Y 30DEC 5 ORDMSP HK1 3 1145 1323 \*1A/E\*

- Request availability and book the new segment

1.TEST/TEST MR

2 AA2406 Y 20JUN 1 MSPDFW HK1 1 1850 2123 \*1A/E\*

3 QR 732 Y 20JUN 1 DFWDOH HK1 D 2255 2150+1 \*1A/E\*

4 QR 723 Y 30DEC 5 DOHORD HK1 0130 0815 \*1A/E\*

5 AA3988 Y 30DEC 5 ORDMSP HK1 3 1145 1323 \*1A/E\*

- End the transaction only when the change has been accepted by the passenger

When the customer decides to change the initial itinerary e.g. MSP-ORD-DOH modified to ORD-DOH only, DO NOT cancel only MSP-ORD segment and retain DOH-ORD. The itinerary MSP-ORD-DOH has to be cancelled completely and rebooked with the new itinerary ORD-DOH. Please remember to perform all of the above steps in the transaction to avoid losing the booked seat after cancellation.

### Q.7 How to change the inbound O&D of the journey?

E.g. 3

- Retrieve the PNR:

1.TEST/TEST MRS

2 QR 638 B 18NOV 7 DOHSIN HK1 0220 1455 \*1A/E\*

4 QR 639 B 30NOV 5 SINDOH HK1 3 0210 0455 \*1A/E\*

- Cancel the segment to be modified, without ending the transaction

>XE2

1.TEST/TEST MRS

2 QR 638 B 18NOV 7 DOHSIN HK1 0220 1455 \*1A/E\*

3 (cancelled)

- Request availability and book the new segment

>SSIBI

1.TEST/TEST MRS

2 QR 638 B 20NOV 2 DOHSIN HK1 0220 1455 77W E O

3 QR 639 B 29NOV 5 SINDOH HK1 3 0210 0455 \*1A/E\*

- End the transaction only when the change has been accepted by the passenger