

Jakarta, 15 MAY 2023  
 Ref: 09/NEWS/MN/2023

**SUBJECT:**

**TG JKT NEW TOWN OFFICE LOCATION, TELEPHONE NUMBER & UPDATED EMAIL ADDRESS  
 as per 02 June 2023**

Dear Valued Agents,

Greetings from Thai Airways International PCL

We would like to inform that our new Town Office location, telephone number and updated email address as following details:

Address : **Plaza Bank Index**  
 Ground Floor, Suite GF – 12  
 Jln. MH. Thamrin no. 57  
 Jakarta Pusat – 10530

**NOTE:**

**We are still closed for visited by agent, public and/or walking passenger until further notice, therefore all communications can be done by sending an email as priority or telephone only as follow:**

Telephone number : +62-21-390 3304 (hunting)  
**as per 02 June 2023**

Email address:

For general matter of Reservation/ Ticketing : [jkt.reservation@thaiairways.com](mailto:jkt.reservation@thaiairways.com)  
 For Sales Department : [sales@thaiairways.co.id](mailto:sales@thaiairways.co.id)  
 For baggage claim : [baggageclaim@thaiairways.co.id](mailto:baggageclaim@thaiairways.co.id)

**Office Hour : Monday – Friday : 09.00 AM – 04.30 PM (Weekends & Public Holiday are CLOSED)  
 LUNCH BREAK CLOSED at 12.00 PM – 01.15 PM**

**As additional information, TG in Indonesia has 1 representative Town Office only located in JKT as above address.**

Since we are still closed for walking passenger, therefore we encourage them to go to their preferred agent or TG website [www.thaiairways.com](http://www.thaiairways.com).

Thank you for your kind attention, cooperation and continuous support.  
 Stay safe and stay healthy.

Sales Department  
 Thai Airways International - Indonesia